West 410-944-9433 East 410-686-8500 Camelot 301-249-0411



Valley Mansion 410-666-1234 Westminster 410-876-1500 Crosswinds 301-474-8500

March 6, 2020

To our Valued Friends,

We are currently in the center of our annual cold and flu season, and this season we are forced to contend with the coronavirus epidemic that is prevalent in the news every day.

As we respond to the realities, and the spread of this virus, we will continue to work to assure you that Martin's has and will continue to strive to create a safe and healthful environment for all of our clientele.

Martin's is part of the food service industry, so good personal hygiene habits and hand washing to prevent biological contamination is a very important part of what we do every day. We all know germs are everywhere! So, cleaning our hands with soap and water is one of the most important steps that we all can take to avoid getting sick and spreading germs to those around us. If however, soap and water is not available the use of alcohol-based hand sanitizer, which contain at least 60% alcohol, is a good occasional alternative.

The CDC's current understanding of how the coronavirus spreads should inform everyone's response toward risks connected with this virus. Most often, the virus spreads from person-to-person via respiratory droplets produced when an infected person coughs and sneezes, similar to how influenza and other respiratory pathogens spread.

Also, we have added and ensured that proper protocols are followed and resources are available in our facilities to help prevent the spread of this virus in the following manner:

- We have made sure that sanitizing stations are strategically located in areas where guests enter and exit our facilities and throughout the event space.
- We are wearing clean, protective gloves over our traditional serving gloves.
- Employees are sanitizing door knobs/pulls, hand rails, and working surfaces continually throughout their shifts before, during and after events.
- As a reminder, hand washing posters have been installed in all restrooms and service areas.

Martin's strives to create a safe and healthful environment for everyone in our facilities. Please rest assured that nothing is considered more important than the wellbeing of our guests.

Sincerely,

Chris Burke Executive VP of Operations

John Tores VP of Safety & Risk Management